

Quality Policy

Purpose

NCC is one of the leading construction companies in the Nordics. Based on its expertise in managing complex construction processes, NCC contributes to a positive impact of construction for its customers and society. Operations include commercial property development, building and infrastructure project contracting, and asphalt and stone materials production. The Quality policy sets forth the quality commitment and the responsibilities of each business area at NCC.

Target group

This policy applies to entire NCC Group and is targeting all employees and subcontractors.

Our Quality Objectives

Management has the ultimate responsibility to maintain the quality policy and shall promote all initiatives to attain and improve quality by:

- using the principles in ISO 9001 to identify, develop and maintain the processes to deliver construction projects, services and products on time and cost with risk-management in focus.
- delivering construction services and products in accordance with the specifications and requirements of our customers, partners and industry regulators.
- giving all personnel adequate information and training to enable all tasks to be undertaken with a consistent standard of quality.

Our star behaviors guide us how to act according to our Quality Policy:

- **Acting with passion to perform:** We challenge ourselves and each other to constantly improve and outperform our targets.
- **Building together:** We work actively to ensure effective collaboration internally, in and between units, and together with our customers.
- **Follow through and follow up:** We take data-informed decisions, communicate them clearly and always act on what is decided.
- **Acting with care:** We take responsibility for our actions and use of resources. We mitigate risks and act with integrity to ensure safe, high-quality and sustainable operations.

Responsibility

Each Business Area is responsible for:

- Defining and setting the scope of the local management system.
- Ensuring local management systems are compliant with group policies, group directives and procedures.
- Establishing and tracking relevant quality targets.